



CENTENNIAL
WATER AND SANITATION DISTRICT

Fact Sheet

Water Taste, Odor or Color

Centennial Water & Sanitation District is committed to delivering high quality water to its customers through its wells and through the state-of-the-art Joseph B. Blake Water Treatment Plant located in Highlands Ranch. If water taste, odor, or color issues arise, Centennial Water will take steps to remedy these issues as soon as possible.

Sometimes the water you receive in your home can pick up tastes and odors from natural elements in the source water. While these elements are removed during treatment, sometimes the tastes and odors can persist. Occasionally water from Highlands Ranch wells can have a temporary taste or odor problem. Although Centennial Water monitors the water closely, sometimes we do not learn of problems until a sizeable amount of it has entered the system. We then flush the water out and modify operations to prevent the problem. Discoloration in water is usually rust from aging pipes, which, although not harmful, may be aesthetically displeasing. Water discoloration can also result due to disturbances in the water line due to water system maintenance.

Regardless of taste, odor or color, your water is safe to drink, as it is subjected to the same rigorous treatment and testing standards Centennial Water applies to all of the water delivered to Highlands Ranch customers. Regular tests are conducted in our laboratory, as required by the federal Safe Drinking Water Act. Results are available in our annual Water Quality Report. To find out more about water quality in Highlands Ranch, please view the 2003 Water Quality Report posted under the News Flash box on the Water & Sanitation Web page.

Centennial Water truly appreciates your interest in the quality of your community's water, and is proud to serve you with water that meets the most stringent quality standards. To report concerns about your water quality, please call Centennial Water at 303-791-2185, ext. 545.

Updated September 22, 2009